

## Transferfix Privacy Policy

### Introduction

Transferfix is a booking service within the tourism sector, and dedicated specifically to the transfer of people from an airport to a resort or other significant location.

Transferfix is a brand owned by 2 Europe Holidays Lda and provides a widget that is embedded into partner websites.

We are committed to providing quality services to you, and this policy outlines our ongoing obligations to you, in respect of how we manage personal information.

This policy details the collection, storage, use and disclosure of personal information, relating to the use of Transferfix.

### Relevant legislation

We comply with all relevant legislation, regulations and guidelines pertaining to access, use, storage, protection and disclosure of personal information, particularly EU Regulation 2016/679 (GDPR).

Please read all of our compliance documents provided at <https://www.transferfix.com/>

### Data we collect:

- your name, and;
- your email address, and;
- the date(s) of transportation, and;
- flight numbers, and;
- your Internet Protocol (IP) address, and
- details of which version of web browser you used, and;
- information on how you use the site, using cookies and page tagging techniques.

### Use of your data

The data that you provide is passed to the Licenced Transportation Provider so that they might deliver their services to you.

## Storage of your data

We store your data on a secure server in the European Economic Area (EEA) at transferfix.com. This server has an A+ security rating from ssl-labs.com and we use a 24 complex character password. Your data is stored until the commission has been paid to us by the Licenced Transportation Provider. After that, your data is deleted, though it shall persist on a backup server for up to 3 months.

## Disclosing your information

Data collected is passed to the Licenced Transportation Provider that you selected.

We may pass on your personal information where we have a legal obligation to do so, or where we have to enforce or apply our terms of use and other agreements. This might include disclosure of your information with a government department, but only where required by law.

We shall not share your information with any other organisations for marketing, market research or commercial purposes, and we shall not pass on your details to other websites.

## Transfer of personal information

The transfer of your information is secure because Transferfix employs the secure socket layer with 256 bit encryption to acquire your data.

We endeavour to use the same secure socket layer with 256 bit encryption to pass your data to your selected Licenced Transportation Provider, however; some Licenced Transportation Providers might not make available a secure socket layer with 256 bit encryption to receive your data.

We cannot be responsible for your data after it has been passed to your selected Licenced Transportation Provider.

## Access to your personal information

You may ask us to disclose to you what information we hold about you. You shall make that request with the same e-mail address that you used to make the reservation. To do this, use the form on the transferfix.com website.

Where you have signed up for e-mail alerts, you may unsubscribe or modify your settings at any time by selecting the 'unsubscribe' link that appears in every email.

## Changes to this policy

From time to time, we may make changes to this Privacy Policy, to reflect any changes to our privacy practices, in compliance with prevailing legislation, best practice and technology enhancements. Should you wish to be notified of changes to this policy, please sign up for our e-mail alerts.

## Links to other websites

transferfix.com contains links to other websites, specifically, the banking service supplier of the Licenced Transportation Provider that you selected.

This privacy policy only applies to Transferfix.

Where you access another website from this one, please read the privacy policy on that website to find out what it does with your information.

Transferfix and the Licenced Transportation Provider that you selected do not receive your payment card details.

Where you access transferfix.com from another website, or you use the Transferfix widget that is embedded into another website, that website might collect information about you. We do not collect any of this data.

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